




FASPA Certification Partnership Update

Florida Department of Education
Bureau of Educator Certification
Fall 2011


FASPA Fall 2011 BEC Partnership Update 1



Today's Agenda

- Department & Bureau Update: **Beverly**
- Processing Update: **Veronica**
- Operations & Technology Update: **David**
- Questions and Answers:
 - Within each section, and
 - At conclusion, if needed, as time permits

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Department Leadership

Commissioner of Education
Gerard Robinson

Chancellor of Public Schools
Pam Stewart


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New Personnel


<ul style="list-style-type: none">■ 2 Call Center Specialists<ul style="list-style-type: none">■ Jennifer Milanese■ Renae Brown■ Call Center Supervisor<ul style="list-style-type: none">■ Kaitlin Alee■ Technology Specialist (David's Unit)<ul style="list-style-type: none">■ Rebecca (Becky) Harrison BEC Tech Help	<ul style="list-style-type: none">■ Communications PS III<ul style="list-style-type: none">■ Vacant■ Anticipate internal promotion■ Production Unit<ul style="list-style-type: none">■ 2 Program Specialists (evaluators)■ Wendy Weldon■ Sandra Garrett
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District Customer Survey


- Thank you to respondents and thank you for the many positive comments



- 10 Districts Not Responding
 - Bradford – Calhoun – Desoto – Dixie – Flagler
Franklin – Holmes – Lee – Martin - Walton

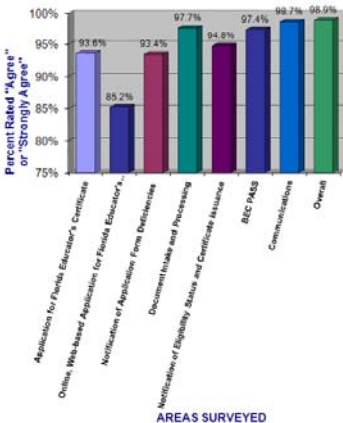


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District Customer Survey


Percent of Favorable Response



Area Surveyed	Percent of Favorable Response
Application for Florida Educator's Certificate	93.6%
Online Web-based Application for Florida Educator's	85.2%
Notification of Applications From Educators	93.4%
Document Review and Processing	97.7%
Notification of Eligibility Status and Certificate Issuance	94.9%
BEC PASS	97.4%
Communications	99.7%
Overall	98.9%

AREAS SURVEYED

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Challenges

- On-line application: #1 area of concern
- Credit Card Process
- Return Messages → Review Team
- SOE Understanding → Review Team
- Foreign Applicant Returns → Review Team
- Prof Prep Understanding → Review Team
- Teaching Experience Messages → Review Team
- Legal Disclosure Section → Designed by Legal

David will address other
technology/system related issues.

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Middle Grades Integrated Curriculum (MGIC)

- MGIC certification rule repealed effective October 25, 2011
- MGIC Subject Area Exam (SAE) not offered after October 25, 2014
- Pro Certs with MGIC can be renewed
- MGIC cannot be reinstated (One of four MG subject areas will be reinstated)

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Middle Grades Integrated Curriculum (MGIC)

- Valid SOE for MGIC for Initial Certification or Add-on Certification
 - Can be completed if required timelines are met, and
 - MGIC SAE is passed by timeline but no later than October 25, 2014
- From Temp to Pro for MGIC Certification
 - All requirements must be met and Pro Cert application is submitted no later than one year after expiration of Temp Cert covering MGIC
 - SAE must be passed by October 25, 2014

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Middle Grades Integrated Curriculum (MGIC)

- Beginning with the 2012-2013 school year, MGIC will be an appropriate certification subject only for teachers who were appointed to teach select courses at the Middle/Junior (grades 6-8) level prior to July 1, 2012.
- Must continue to teach an appropriate Middle/Junior course, not necessarily the same course, in the district.

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Middle Grades Integrated Curriculum (MGIC)



- The MGIC subject will not be an option for
 - Online Application for initial or add-on certification
 - BEC-PASS add-on certification
- If MGIC is on the Pro Cert, MGIC can be renewed
- Hard copy application may be necessary in some limited scenarios

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Middle Grades Integrated Curriculum (MGIC)



- If MGIC application was submitted before October 25, 2011, the MGIC SAE score can come in later
- FTCE/FELE vendor website
 - www.fl.nesinc.com
 - Has a message posted advising MGIC subject area test applicants to contact BEC before registration

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SB 736 Advanced Degrees

“A district school board may not use advanced degrees in setting a salary schedule for instructional personnel or school administrators hired on or after July 1, 2011, unless the advanced degree is held in the individual’s area of certification and is only a salary supplement.”

SB 736 Advanced Degrees

- School district must make the decision not DOE.
- A **limited** guidance tool is major’s list.
 - List is not exhaustive.
- School district decides if information from college/university is accepted.
- Does not affect employees hired before July 1, 2011. If employee completes advanced degree after 7-1-11, degree can be recognized.
- Eligibility does not transfer from district to district.



Processing Update

Veronica

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Online Partnership Training (OPT)

- Transition from old to new
- Supplements district's training for new certification personnel
- Thank you for your patience!




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Online Partnership Training (OPT)

- BEC Development Criteria
 - “Doable”
 - Low development cost
 - Adaptable
- District Development Criteria
 - No cost
 - Easily and readily accessible
 - Focused on district needs
 - For new and not-so-new staff

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Online Partnership Training (OPT)

- Content rich
- Comprehensive
- Carefully organized
- Content connections within and between modules
- Format
 - Narrated Slideshow
 - Series of 23 individual modules
 - Each module – approximately 1 hour in length

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Online Partnership Training (OPT)

- Posted to the new Resources Section of BEC-PASS
- Requires access to BEC-PASS
- Companion Materials
 - Handout for each module for user notes
 - Partnership Manual
 - Subject Specialization Implementation Guides

Online Partnership Training (OPT)





Online Partnership Training (OPT)



District ID#: 00 EDUCATOR CERTIFICATION

(Example: Filename.*)" Search Close All

- Forms


- Newsletters

- TrainingMaterials
 - BEC-PASS
 - OnlineApplication
 - PartnershipTraining
 - Manuals
 - SubjectSpecializationGuidance
 - TrainingModules

- UserDocuments




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Training Modules

- 01.0 Introduction to Certification
- 02.0 Certificate Types & Subjects
- 03.0 Steps to Certification
- 04.0 Pathways to Certification
- 05.0 Reciprocity
- 06.0 Mastery of General Knowledge
- 07.0 Mastery of Subject Knowledge
- 08.0 Mastery of Professional Preparation and Education Competence
- 09.0 Transcript Evaluations
- 10.0 Course by Course Professional Preparation
- 11.0 Use of Teaching Experience
- 12.0 Adding Subjects to a Certificate
- 13.0 Renewing a Professional Certificate
- 14.0 Reinstating an Expired Professional Certificate


Module 01.0 - 2011
Florida Bureau of Educator Certification
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Training Modules

- 15.0 Subject Specialization Rules Overview
- 16.0 Early Childhood Areas
- 17.0 Middle Grades Areas
- 18.0 Secondary Areas
- 19.0 Elementary/Secondary Areas
- 20.0 Vocational Areas
- 21.0 Specialty Areas
- 22.0 Administrative Areas
- 23.0 Endorsements


Module 01.0 - 2011
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Online Partnership Training (OPT)

- E-mail notification when each new module is posted
- Please “test drive” if possible
- Send feedback to Veronica veronica.white@fldoe.org


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Other Law & Rule Updates

- Turkish
 - New World Language authorized by State Board
 - Effective June 21, 2011
- Adjunct Certificates
 - 2011 Legislative Change to Section 1012.57, F.S.
 - Low incidence, special, district-issued certificate
 - For part-time teaching assignments of academic courses for which there is a Florida SAE
 - Does not meet NCLB HQT criteria
 - Changed from five-year to annual validity period

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District Certificates

- Authorized in Sections 1012.39 and 1012.43, F.S.
- Teaching Assignments:
 - Nondegree teachers of career programs
 - Nondegree teachers of adult education programs
 - Career and Technical Education (CTE) courses
 - Substitute teaching
- Individuals teaching under a district career or adult education certificate *“shall not be assigned to teach in a regular academic field of the kindergarten through grade 12 school program.”* [1012.43(2), F.S.]
- Individual may hold a state certificate and a district certificate.

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District Alternative Certification Programs (DACP)

- State DACP will be revised to include the new Florida Educator Accomplished Practices.
- All programs must implement new Florida Educator Accomplished Practices by summer 2012.
- Feedback from DPEPs will be provided to districts in December 2011.
- Questions: Contact Rebecca Pfeiffer
Rebecca.Pfeiffer@fldoe.org

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Temporary Certificate Extensions

- Two-year extension
- Very infrequent...as intended
- District is not obligated to request; governed by district policy
- For serious extenuating circumstances
- General Knowledge must be met in full
- Letter of request from Superintendent to Commissioner
 - Okay to mail directly to BEC
 - Envelope: to attention of Bev or Veronica
- BEC handles on behalf of Commissioner
- Decision Considerations: Specific circumstances and progress made toward completing Professional Certificate requirements
- If approved, requires application and processing fee for extension and another application and processing fee for Professional Certificate
- Veronica contacts district after decision is made

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HQT Miscellany

- HQT status in district for a core academic subject
 - Once established and documented in employee's file, remains valid
 - No expiration date
- NBPTS Social Science/History
 - Recent revision of standards
 - Still okay for Professional Certificate in Social Science 6-12
 - Does not meet HQT for History or any social science area
- Reauthorization of NCLB
 - Some movement in U.S. Senate
 - Nothing resolved at this time
 - Stay tuned


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Renewal Reminder

- BEC & Districts are authorized to use the renewal options in law
- Renewal Options:
 - College credit
 - Inservice points
 - SAE
 - Teaching appropriate college courses
 - NBPTS certificate


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Other Survey Items

- Score Reports
 - No hardcopy score reports
 - FTCE Summary available on *Score Report* screen in BEC-PASS
- “Other Institutions” = Institution is not acceptable
- “Other Majors” = Degree major does not correspond to a Florida certification subject
- Today’s Feedback Form

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FTCE Verification Files from Data Warehouse

- Purpose:
 - To verify individual’s true passing score for SAE
 - Facilitates HQT verification
- K20EducationData.Warehouse@fldoe.org
to request addition to their distribution list.

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FTCE Verification Files Terminology



- **Pass**
 - A true passing score
 - Includes true passing scores earned during the test transitional/norming period
 - Can be used to satisfy HQT
- **Transcor**
 - Formerly called Tranpass
 - Not a true passing score
 - Score lower than the cut score gained during the test transitional/norming period
 - Does not satisfy HQT
 - SBE Rule 6A-4.0021 places strict limitation on use of these scores


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Operations & Technology Update

David

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Operations & Technology Update

David


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Operations & Technology Update

- Did You Know...?
 - What's on your minds?
 - What've we accomplished?
 - What're we doing now?
 - What's in our sights?
 - What's good to know?
 - BEC Goes Paperless Initiative


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Did You Know...? 2010-2011

- 296,861 Florida certificate holders
- BEC issued certificates to 80,500 educators
 - 26,299 individuals submitted 1st FL certification application
 - 16,792 individuals granted initial FL certificate
- Our certification Partners:
 - issued certificates to 43,911 educators
 - submitted E-forms for 21,407 educators
- 8,392 EdCertPartnerline Communications processed
- 11.4 million hits on EdCert Web Pages
- 22,166 EdCert E-mails answered
- 160,059 calls to BEC Call Center
 - 70,885 spoke with Telephone Specialist

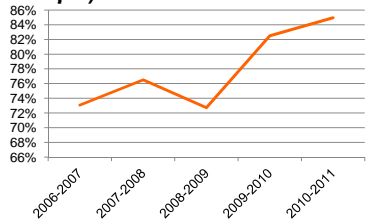
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What's on your minds?


- Online Application (85% receipt)

- Instructions are too wordy
- Citizenship status issues
- Certificate Action/Subject selection confusing
- Screen refreshes slow; not user-friendly
- Need better HELP for payment issues



Year	Receipt Percentage
2006-2007	73%
2007-2008	76%
2008-2009	73%
2009-2010	81%
2010-2011	85%

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What's on your minds?

- **BEC-PASS**
 - Incorporate Additions features into Renewals
 - Expand access for Web Viewing, version for IE 8.0/Windows 7
 - Display titles/descriptions along with codes
 - Allow for multiple District Applications at same time
- **Invoicing & Account Reconciliation**
 - Many unfamiliar with this process
 - Currently paper-intensive process
 - Separate First, Last Names
 - Adopt standard accounting format


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What's on your minds?

- **District Application Forms – Review for Completeness**
 - Not District-friendly; need editable versions
 - Insert district address, modify payment methods, etc.
 - Anyone developed electronic fillable forms?
 - Results from Loretta Miller survey 4/28/11?
 - Legal Disclosure confusing!
 - YES response – Requires **City, State, Date of Arrest, and Charge** for each offense; a case number or statutory citation is not sufficient
 - Include prior Florida sanctions
 - **MUST** be signed by applicant
- ***BEC can only accept 2009 Application Forms***


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What's on your minds?

- PPS Referral – New offenses *required*; when in doubt, *send it in*
 - Often received incomplete or with insufficient information
 - Required as part of mandatory reporting 1012.796 F.S.
 - Must submit to PPS within 30 days (Do *not* send to BEC)
- Retention Requirements
 - 50 years – primary record copy regardless of physical format
 - 6 years – security screening records
 - Format – Paper (58%); Scan (37%); Electronic (5%)

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What've we accomplished?

- Call (Contact) Center Upgrades
- Data Center Consolidation (NWRDC)
- BEC-PASS Resources

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BEC-PASS Resources

(Example: Filename *)

Forms

- ApplicationForms
 - Affidavit_CT102_2006.pdf
 - ApplicationForm_CG10_2009.pdf
 - AppSubjects_CT106_2011.pdf
 - LegalDisclosure_CT105_2009.pdf
 - NEWDistrictApplication_CG-10wL.pdf
 - NEWDistrictRenewal_CG-10RwL.pdf
 - PersonalInfo_CT103_2006.pdf
 - Renewal Form_CG10R_2009.pdf
- DistrictVerificationForms
 - Correction_CT112_2003.pdf
 - Experience_CT113_2003.pdf
 - IssueRequest_CT110_2006.pdf
 - Principal_CT125_2007.pdf
- EdCertBrochures
 - RenewalBrochure2007.pdf

Newsletters

- 2009
- 2010
- 2011

TrainingMaterials

- BEC-PASS
- OnlineApplication
- PartnershipTraining
 - Manuals
 - SubjectSpecializationGuidance
 - TrainingModules

UserDocuments


- WebViewing
 - PASS Web Viewing Installation Instru
 - Regisrty Editor viewer install.pdf
 - ExternalUserAgreementForm.pdf
 - Proced for Ext Users 2009 accessible.pdf
 - SignatureDesigneeAuthorization.pdf

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What've we accomplished?

- E-Invoices for Districts with e-mail notices
 - No longer mailing paper invoices as of 7/2011
 - [View Account](#) from Districts, Renewals, Additions
 - EdcertAccounting@fldoe.org

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Florida Department of Education
Bureau of Educator Certification
District Invoice Report


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District ID#: **46 OKALOOSA** [Print](#) [Export to Excel](#)

[Click here to download Excel Viewer](#)

Invoice #: 20121289 Invoice Date: 11/2/2011 Total Amount: \$570.00


ID#	DOE#	First Name	Last Name	Date Printed	ID Corr	Type	Amount
XXX-XX-4798	415184	CHARLES	WOOLWINE	10/05/2011	101518458	DISTRENW	\$30.00
XXX-XX-0772	589285	JERRY	GREGORY	10/05/2011	101518478	DISTRENW	\$30.00
XXX-XX-2207	1069723	JOHN	FLASCO	10/05/2011	101518809	DISTRENW	\$30.00
XXX-XX-2794	531892	ANNETTE	KLABUHN	10/06/2011	101519090	DISTADD	\$30.00
XXX-XX-3816	764946	STACY	CHRISTOPHERSON	10/06/2011	101519150	DISTADD	\$30.00
XXX-XX-3505	1112642	BRITTANY	WILSON	10/06/2011	101519278	DISTADD	\$30.00
XXX-XX-0501	1087072	SUZETTE	BRECKENRIDGE-MARTIN	10/12/2011	101522378	DISTADD	\$30.00
XXX-XX-3856	1182384	BRANDY	BROADBENT	10/13/2011	101523216	DISTADD	\$30.00
XXX-XX-8059	434037	STEPHANIE	MCCOY	10/14/2011	101523828	DISTRENW	\$30.00
XXX-XX-5107	470568	ELIZABETH	WRIGHT	10/14/2011	101523831	DISTRENW	\$30.00
XXX-XX-7180	498231	ANNE	SISK	10/14/2011	101523832	DISTADD	\$30.00
XXX-XX-5851	641052	PAMELA	BYRD	10/14/2011	101523847	DISTRENW	\$30.00
XXX-XX-0831	440868	VERA	KROEGER	10/17/2011	101524252	DISTADD	\$30.00
XXX-XX-7180	498231	ANNE	SISK	10/17/2011	101524259	DISTRENW	\$30.00



What're we doing now?

- E-Payment by Districts for BEC invoices
- Online Partnership Training (OPT) Modules
- Online Satisfaction Survey – applicants
- PPS electronic referral by Districts
 - Target completion by January 2012
- Cogent Systems redeploy AFAPS
 - Some counties already integrated
- Renewals similar to Additions
 - Include Legal Disclosure & PPS referral
- Comprehensive BEC Systems Analysis


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What's in our sights?

- Online Application
 - Citizenship Status issue
 - Generate "printable" online certificate/official correspondence
 - E-mail notices when documents generated/received
- BEC-PASS
 - Expand Web Viewing
 - District Mass Address Updates
 - Enhance Recruitment /Appointment tool
 - Include passing SAE, multiple subjects
 - Better notifications for DELETE applications
 - Applicant Ranking/Validation System

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What's good to know?

- EIAS Survey of District Staff Systems (handout)
 - TERMS/Crosspointe, NCS Pearson, SAP, Peoplesoft
- Technology Survey Results – www.FLinnovates.org
 - Evaluating teacher technology literacy
 - FL Inventory of Teacher Technology Skills (ITTS)
 - Evaluating teacher technology integration
 - Classroom walkthroughs, lesson plan review
 - Used primarily in lower order technology skills
- School browsers 98.5% IE; 59.7% Mozilla; 12% Chrome

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What do we need from you?



- Keep BEC informed
- Strengths, Weaknesses, Opportunities, Threats
- Every complaint is appreciated when partnered with a suggested resolution
 - E-mail BECTechHelp@fldoe.org



Final Q & A

Thank you!!!